IN THE MISSOURI CIRCUIT COURT FOR THE ELEVENTH JUDICIAL CIRCUIT COUNTY OF ST. CHARLES

SUZANNE DEGNEN, D.M.D., P.C.)
d/b/a SUNSET TOWER FAMILY)
DENTISTRY,	
Plaintiff,) Case No.
v.)
) Division:
KOMET USA, LLC,)
) JURY TRIAL DEMANDED
Serve:)
Corporation Service Co.)
Registered Agent)
1703 Laurel St.)
Columbia, SC 29201)
)
and)
)
JOHN DOES 1-10.)
)
Defendants.)

CLASS ACTION JUNK-FAX PETITION

Plaintiff Suzanne Degnen, D.M.D., P.C. d/b/a Sunset Tower Family Dentistry brings this junk-fax class action, on behalf of itself and all others similarly situated, against Defendants Komet USA, LLC, and John Does 1-10 under the Telephone Consumer Protection Act of 1991, as amended by the Junk Fax Prevention Act of 2005, 47 U.S.C. § 227, and the regulations promulgated thereunder (individually and collectively hereafter, "TCPA").

PARTIES, JURISDICTION, AND VENUE

- 1. Plaintiff Suzanne Degnen, D.M.D., P.C. d/b/a Sunset Tower Family Dentistry is a Missouri corporation.
 - 2. Defendant Komet USA, LLC (Komet), is a South Carolina limited



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liability company in good standing with the South Carolina Secretary of State and has its principal place of business in Rock Hill, South Carolina.

- 3. Komet is not registered with the Missouri Secretary of State to transact business in Missouri.
- 4. John Does 1-10 are not presently known and will be identified through discovery.
- 5. This Court has personal jurisdiction over Defendants under 47 U.S.C. § 227(b)(3), because Defendants sent at least one illegal fax into Missouri; Defendants transact business within this state, e.g., Komet has a district manager in Missouri, Sonia Cantu, with a "314" Missouri area code, and on its website, http://www.komet.com/index.php?id=584&state=MO (last visited Sept. 9, 2015), Komet identifies four distributors in Missouri, including St. Louis Tool Supply and Merrick Machinery; Defendants have made contracts within this state, and/or Defendants have committed tortious acts within this state, including conversion of fax recipients' paper, ink, and toner and negligence per se by violating the TCPA.
 - 6. Venue is proper under Missouri Revised Statutes § 508.010.

THE FAX

- 7. On or about April 14, 2015, Defendants used a telephone facsimile machine, computer, or other device to send to Plaintiff's telephone facsimile machine at (314) 849-1139 an unsolicited advertisement, a true and accurate copy of which is attached as **Exhibit 1** (the Fax).
 - 8. A smaller copy of a portion of page two of the Fax is pasted below:

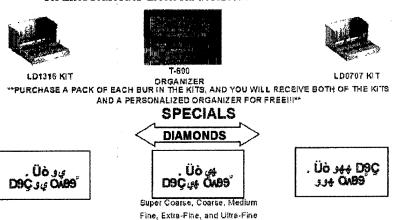


SPHING 2015 Specials



District Manager: Sonia Cantu (314) 637-8882 Inside Sales Representative: Cathy Poplin cpoplin@kometusa.com 800- 208-1630, extension 1733

Everything you need for preparation & Seating adjustments on zircoma and lithium distlicate in just 2 kitsh



- 9. Plaintiff received the Fax through Plaintiff's facsimile machine.
- 10. The Fax constitutes material advertising quality or commercial availability of any property, goods, or services.
- 11. On information and belief, Defendants have sent other facsimile transmissions of material advertising the quality or commercial availability of property, goods, or services to Plaintiff and to at least 40 other persons as part of a plan to broadcast fax advertisements, of which the Fax is an example.
- 12. In the event Defendants did not actually send the Fax, Defendants approved, authorized and participated in the scheme to broadcast fax advertisements by (a) directing a list to be purchased or assembled, (b) directing and supervising employees or third parties to send the faxes, (c) creating and

approving the fax form to be sent; and (d) determining the number and frequency of the facsimile transmissions.

- 13. Defendants had a high degree of involvement in, or actual notice of, the unlawful fax broadcasting activity and failed to take steps to prevent such facsimile transmissions.
- 14. Defendants created or made the Fax and other fax advertisements, which Defendants sent to Plaintiff and to other members of the "Class" as defined below.
- 15. The Fax, and the other similar or identical facsimile advertisements, is a part of Defendants' work or operations to market Defendants' products, goods, or services, which was sent by and on behalf of Defendants.
- 16. The Fax and the other facsimile advertisements constitute material furnished in connection with Defendants' work or operations.
- 17. The Fax sent to Plaintiff, and the other facsimile advertisements sent by Defendants, did not contain on page one, or even on page two, a conspicuous notice that informs the recipient of the ability and means to avoid future unsolicited advertisements.
- 18. Defendants' similar facsimile advertisements, including the Fax to Plaintiff, did not contain a notice stating that the recipient may make a request to the sender of the advertisement not to send any future advertisements to a telephone facsimile machine or machines and that failure to comply, within 30

days, with such a request meeting the requirements under 47 C.F.R. § 64.1200(a)(4)(v) is unlawful.

- 19. The transmissions of facsimile advertisements, including the Fax, to Plaintiff, did not contain a notice that complied with 47 U.S.C. § 227(b)(1)(C) and 47 C.F.R. § 64.1200(a)(4)(iii).
- 20. The transmissions of facsimile advertisements, including the Fax, to Plaintiff was required to contain a notice that complied with the provisions of 47 U.S.C. § 227(b)(1)(C) and 47 C.F.R. § 64.1200(a)(4)(iii).
- 21. On information and belief, Defendants sent multiple facsimile advertisements to Plaintiff and to members of the Class throughout the time period covered by the Class definition below.
- 22. On information and belief, Defendants faxed the same or other substantially similar facsimile advertisements to the members of the Class in Missouri and throughout the United States without first obtaining the recipients' prior express invitation or permission.
- 23. There is no reasonable means for Plaintiff or other Class members to avoid receiving unlawful faxes but to receive lawful faxes.
- 24. Defendants violated the TCPA by transmitting the Fax to Plaintiff and to the Class members without obtaining their prior express invitation or permission and by not displaying on page one the opt-out notice required by 47 C.F.R. § 64.1200(a)(4).
- 25. Defendants knew or should have known that (a) facsimile advertisements, including the Fax, were advertisements, (b) Plaintiff and the

other Class members had not given their prior invitation or permission to receive facsimile advertisements, (c) no established business relationship existed with Plaintiff and the other Class members, and (d) Defendants' facsimile advertisements did not display an opt-out notice on page one.

- 26. Defendants engaged in the transmission of facsimile advertisements, including the Fax, believing such transmissions were legal based on Defendants' own understanding of the law and/or based on the representations of others on which Defendants reasonably relied.
- 27. Pleading in the alternative, Defendants did not intend to send transmissions of facsimile advertisements, including the Fax, to any person where such transmission was not authorized by law or by the recipient, and to the extent that any transmissions of facsimile advertisement was sent to any person and such transmission was not authorized by law or by the recipient, such transmission was made based on either Defendants' own understanding of the law and/or based on the representations of others on which Defendants reasonably relied.
- 28. Defendants failed to determine correctly the legal restrictions on the use of facsimile transmissions and the application of those restrictions to facsimile advertisements, including the Fax, both to Plaintiff and the Class.
- 29. In the alternative, Defendants willfully or knowingly violated the TCPA.

- 30. The transmissions of facsimile advertisements, including the Fax, to Plaintiff and the Class caused unwanted use and destruction of their property, including toner or ink and paper, and caused undesired wear on hardware.
- 31. The transmissions of facsimile advertisements, including the Fax, to Plaintiff and to Class interfered with their exclusive use of their property.
- 32. The transmissions of facsimile advertisements, including the Fax, to Plaintiff and the Class interfered with their business and/or personal communications and privacy interests.

CLASS ACTION ALLEGATIONS

33. Plaintiff brings this class action on behalf of the following class of persons, hereafter, the "Class":

All persons who (1) on or after four years prior to the filing of this action, (2) were sent a telephone facsimile message of material advertising the commercial availability or quality of any property, goods, or services by or on behalf of Defendants, (3) with respect to whom Defendants cannot provide evidence of prior express invitation or permission for the sending of such faxes, (4) with whom Defendants do not have an established business relationship, or (5) which (a) did not display a clear and conspicuous opt-out notice on the first page stating that the recipient may make a request to the sender of the advertisement not to send any future advertisements to a telephone facsimile machine or machines and that failure to comply, within 30 days, with such a request meeting the requirements under 47 C.F.R. § 64.1200(a)(4)(v) is unlawful, (b) lacked a telephone number for sending the opt-out request, or (c) lacked a facsimile number for sending the opt-out request.

- 34. Excluded from the Class are Defendants, their employees, agents, and members of the judiciary.
 - 35. This case is appropriate as a class action because:

- a. <u>Numerosity.</u> On information and belief, based in part on review of the sophisticated Fax and online research as to Defendants and their marketing practices, the Class includes at least 40 persons and is so numerous that joinder of all members is impracticable.
- b. <u>Commonality.</u> Questions of fact or law common to the Class predominate over questions affecting only individual Class members, e.g.:
 - i. Whether the Fax, and other faxes transmitted by or on behalf of Defendants, contains material advertising the commercial availability of any property, goods, or services;
 - ii. Whether the Fax, and other faxes transmitted by or on behalf of Defendants, contains material advertising the quality of any property, goods, or services;
 - iii. The manner and method Defendants used to compile or obtain the list of fax numbers to which Defendants sent the Fax and other unsolicited faxed advertisements;
 - iv. Whether Defendants violated 47 U.S.C. § 227;
 - v. Whether Defendants willingly or knowingly violated 47 U.S.C. § 227;
 - vi. Whether Defendants violated 47 C.F.R. § 64.1200;
 - vii. Whether the Fax, and the other fax advertisements sent by or on behalf of Defendants, displayed the opt-out notice required by 47 C.F.R. § 64.1200(a)(4);
 - viii. Whether the Court should award statutory damages;
 - ix. Whether the Court should award treble damages; and
 - x. Whether the Court should enjoin Defendants from sending TCPA-violating facsimile advertisements in the future.
- c. <u>Typicality.</u> Plaintiff's claim is typical of the other Class members' claims, because, on information and belief, the Fax was substantially the same as the faxes sent by or on behalf of Defendants to the Class, and Plaintiff is making the same claim and seeking the same relief for itself and all Class members based on the same statute and regulation.

- d. <u>Adequacy.</u> Plaintiff will fairly and adequately protect the interests of the other Class members. Plaintiff's counsel are experienced in class actions and TCPA claims. Neither Plaintiff nor Plaintiff's counsel has interests adverse or in conflict with the absent Class members.
- e. <u>Superiority.</u> A class action is the superior method for adjudicating this controversy fairly and efficiently. The interest of each individual Class member in controlling the prosecution of separate claims is small and individual actions are not economically feasible.
- 36. The TCPA prohibits the "use of any telephone facsimile machine, computer or other device to send an unsolicited advertisement to a telephone facsimile machine." 47 U.S.C. § 227(b)(1).
- 37. The TCPA defines "unsolicited advertisement," as "any material advertising the commercial availability or quality of any property, goods, or services which is transmitted to any person without that person's express invitation or permission." 47 U.S.C. § 227(a)(4).

38. The TCPA provides:

Private right of action. A person may, if otherwise permitted by the laws or rules of court of a state, bring in an appropriate court of that state:

- (A) An action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation,
- (B) An action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater, or

- (C) Both such actions.
- 47 U.S.C. § 227(b)(3)(A)-(C).
- 39. The TCPA also provides that that Court, in its discretion, may treble the statutory damages if a defendant "willfully or knowingly" violated Section 227(b) or the regulations prescribed thereunder.
- 40. "A facsimile broadcaster will be liable for violations of [Section 64.1200(a)(4)]. . . , including the inclusion of opt-out notices on unsolicited advertisements, if it demonstrates a high degree of involvement in, or actual notice of, the unlawful activity and fails to take steps to prevent such facsimile transmissions." 47 C.F.R. § 64.1200(a)(4)(vii).
- 41. Because the TCPA is a strict liability statute; Defendants are liable to Plaintiff and the Class even if Defendants only acted negligently.
 - 42. Defendants' actions caused damage to Plaintiff and the Class, as
 - a. receiving Defendants' faxed advertisements caused the recipients to
 lose paper and toner consumed in printing Defendants' faxes;
 - b. Defendants' actions interfered with the recipients' use of the recipients' fax machines and telephone lines;
 - c. Defendants' faxes cost the recipients time, which was wasted time receiving, reviewing, and routing the unlawful faxes, and such time otherwise would have been spent on business activities; and
 - d. Defendants' faxes unlawfully interrupted the recipients' privacy interests in being left alone.

- 43. Defendants intended to cause damage to Plaintiff and the Class, to violate their privacy, to interfere with the recipients' fax machines, or to consume the recipients' valuable time with Defendants' advertisements; therefore, treble damages are warranted under 47 U.S.C. § 227(b)(3).
- 44. Defendants knew or should have known that (a) the Fax and the other facsimile advertisements were advertisements, and (b) the Fax and the other facsimile advertisements did not display the requisite opt-out notice.
- 45. Defendants violated the TCPA by transmitting the Fax to Plaintiff and substantially similar facsimile advertisements to the other Class members by not displaying the opt-out notice required by 47 C.F.R. § 64.1200(a)(4)(iii).

WHEREFORE, Plaintiff Suzanne Degnen, D.M.D., P.C. d/b/a Sunset Tower Family Dentistry, individually and on behalf of all others similarly situated, demands judgment in its favor and against all Defendants, jointly and severally, as follows:

- a. certify this action as a class action and appoint Plaintiff as Class representative;
- b. appoint the undersigned counsel as Class counsel;
- c. award damages of \$500 per facsimile pursuant to 47 U.S.C. \$ 227(a)(3)(B);
- d. award treble damages up to \$1,500 per facsimile pursuant to 47 U.S.C. § 227(a)(3);
- e. enjoin Defendants and their contractors, agents, and employees from continuing to send TCPA-violating facsimiles pursuant to 47 U.S.C. § 227(a)(3)(A);
- f. award class counsel reasonable attorneys' fees and all expenses of this action and require Defendants to pay the costs and expenses of class notice and claim administration;
- g. award Plaintiff an incentive award based upon its time expended on behalf of the Class and other relevant factors;

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h. award Plaintiff prejudgment interest and costs; and

i. grant Plaintiff all other relief deemed just and proper.

Dated: September 10, 2015

SCHULTZ & ASSOCIATES LLP

By:

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1511-CC00766

IN THE MISSOURI CIRCUIT COURT FOR THE ELEVENTH JUDICIAL CIRCUIT COUNTY OF ST. CHARLES

SUZANNE DEGNEN, D.M.D., P.C.)
d/b/a SUNSET TOWER FAMILY)
DENTISTRY,)
)
Plaintiff,)
v.)
)
KOMET USA, LLC, et al.,)
)
Defendants.)

PLAINTIFF'S MOTION FOR CLASS CERTIFICATION

Plaintiff Suzanne Degnen, D.M.D., P.C. d/b/a Sunset Tower Family Dentistry, requests that this Court certify as a class action its case against Defendants for violation of the Telephone Consumer Protection Act of 1991, as amended by the Junk Fax Prevention Act of 2005, 47 U.S.C. § 227, and the regulations thereunder ("TCPA").

This case involves annoying unwanted junk faxes. Plaintiff seeks certification for the following Class of similarly situated persons:

All persons who (1) on or after four years prior to the filing of this action, (2) were sent a telephone facsimile message of material advertising the commercial availability or quality of any property, goods, or services by or on behalf of Defendants, (3) with respect to whom Defendants cannot provide evidence of prior express invitation or permission for the sending of such faxes, (4) with whom Defendants do not have an established business relationship, or (5) which (a) did not display a clear and conspicuous opt-out notice on the first page stating that the recipient may make a request to the sender of the advertisement not to send any future advertisements to a telephone facsimile machine or machines and that failure to comply, within 30 days, with such a request meeting the requirements under 47 C.F.R. § 64.1200(a)(4)(v) is unlawful, (b) lacked a telephone number for sending the opt-out request, or (c) lacked a facsimile number for sending the opt-out request.

Plaintiff further requests that the Court appoint Plaintiff as the class representative and Schultz & Associates LLP as class counsel. In further support of this motion, Plaintiff states as follows:

- 1. This action seeks class-wide redress for violations of the TCPA because Defendants sent TCPA-violating junk faxes to Plaintiff. "Class certification is normal in litigation under §227, because the main questions, such as whether a given fax is an advertisement, are common to all recipients." *Ira Holtzman, C.P.A., & Assocs. v. Turza*, 728 F.3d 682, 684 (7th Cir. 2013).
- 2. Plaintiff is filing this motion at this time to avoid any attempt by Defendants to "pick off" Plaintiff through an offer of judgment or individual settlement offer, as suggested by some court decisions. See, e.g., Damasco v. Clearwire Corp., 662 F.3d 891 (7th Cir. 2011); Mo. S. Ct. R. 77.04 (offer of judgment); Sandusky Wellness Ctr. LLC v. Co. v. Medtox Scientific, No. 12-2066, 2015 U.S. Dist. LEXIS 9113, at **4-6 (D. Minn. Jan. 27, 2015) (granting summary judgment in TCPA case because settlement offer mooted claims); Goans Acquisition, Inc. v. Merchant Solutions, LLC, 2013 WL 5408460, at **6-7 (W.D. Mo. Sept. 26, 2013) (granting dismissal of putative class action after defendant's offer of judgment). But see Alpern v. UtiliCorp. United, Inc., 84 F.3d 1525, 1539 (8th Cir. 1996) ("Judgment should be entered against a putative class representative on a defendant's offer of payment only where class certification has been properly denied and the offer satisfies the representative's entire demand for injuries and cost of the suit."); Bais Yaakov of Spring Valley v. Act, Inc., No. 14-5008 ADM/FLN, 2015 U.S. Dist. LEXIS 114474, at **5-6 (D. Minn. Aug. 28, 2015) ("While the Eighth Circuit has not directly ruled on this issue after Genesis Healthcare, District courts in this circuit have declined to use the Genesis Healthcare majority opinion to

terminate a putative class action at an early stage."); Epps v. Wal-Mart Stores, Inc., No. 4:15CV00138 JLH, 2015 U.S. Dist. LEXIS 66647 (E.D. Ark. May 21, 2015) (surveying recent cases); Prater v. Medicredit, Inc., 301 F.R.D. 398, 400 (E.D. Mo. 2014). Magistrate Judge Terry Adelman of the United States District Court for the Eastern District of Missouri rejected a pick-off attempt, but cautioned that "in future cases, putative class action plaintiffs would be wise to immediately file such motions [for class certification] to protect the class from similar motions to dismiss based on offers of judgment." March v. Medicredit, Inc., No. 4:13CV1210 TIA, 2013 U.S. Dist. LEXIS 171126, at **10-11 (E.D. Mo. Dec. 4, 2013). Plaintiff heeded such advice. Although Plaintiff has not yet had an opportunity to conduct discovery, Plaintiff intends to do so and to file an amended or supplemental motion for class certification thereafter. Therefore, Plaintiff requests that the Court stay ruling and further briefing on this motion and that the Court allow Plaintiff to amend or supplement.

- 3. All prerequisites for class certification have been met.
- 4. Numerosity. Given the nature of the Fax identified in the Class Action Junk-Fax Petition, which is a form document, it is apparent that Defendants did not create the sophisticated Fax solely to send it to Plaintiff but rather used it as part of their much broader advertising campaign. Plaintiff alleged that, on information and belief, Defendants sent the same or other substantially similar unsolicited facsimiles without the required opt-out language, from 47 C.F.R. § 64.1200(a)(4), to more than forty other persons or entities and that joinder of all Class members is impracticable. "Class certifications have been upheld where the class is composed of 100 or even less." *Dale v. DaimlerChrysler Corp.*, 204 S.W.3d 151, 168 (Mo. Ct. App. W.D. 2006) (citing cases

in which 18, 19, 25, 51, 72, 92 class members were sufficient). Numerosity is satisfied and joinder is impracticable given the large number of class members.

- 5. <u>Commonality and Predominance</u>: There is a well-defined commonality of interest and common questions of law and fact that predominate over any questions affecting individual members of the Class, including, but not limited to, the following:
 - a. Whether Defendants sent unsolicited facsimile advertisements;
 - b. Whether the facsimiles Defendants sent advertised the commercial availability or quality of any property, goods, or services;
 - c. Whether the facsimiles Defendants sent contained a TCPA-compliant "opt-out notice";
 - d. The manner and method Defendants used to compile or obtain the list of fax numbers to which they sent the Fax and other unsolicited facsimile advertisements;
 - e. Whether Defendants sent unsolicited facsimile advertisements without first obtaining the recipients' prior express invitation or permission;
 - f. Whether Defendants violated the TCPA;
 - g. Whether Defendants should be enjoined from sending TCPA-violating facsimile advertisements in the future;
 - h. Whether Plaintiff and the Class are entitled to statutory damages; and
 - i. Whether the Court should award treble damages for Defendants' knowing and willful violations of the TCPA.

The class definition ensures that the Class members have identical claims, both factually and legally, and that there are common defenses available to Defendants for each Class member.

- 6. <u>Typicality</u>: Plaintiff's claims are typical of the Class in that Plaintiff and the Class all suffered damages as a direct and proximate result of the same wrongful practices and conduct of Defendants. Plaintiff's claims are based upon the same legal theories, statutes, and regulations as the Class members' claims.
- Adequacy: Plaintiff will fully and adequately protect the interests of the 7. members of the Class, does not have interests which are contrary to, or conflicting with, those interests for the Class, and has retained experienced and qualified counsel. Plaintiff has been actively engaged in assisting its counsel with the case and Plaintiff's counsel have filed at least twenty-five class action lawsuits since January 2012, settled many of them, successfully defended class actions, and argued class actions before the Missouri Supreme Court and the Eighth Circuit Court of Appeals. See, e.g., Golan v. Veritas Entm't, LLC, No. 14-2484, 2015 U.S. App. LEXIS 9489 (8th Cir. June 8, 2015) (obtained reversal of dismissal of TCPA class action seeking \$2 billion to \$6 billion in damages for 4 million illegal telephone calls); Nickell v. Shanahan, 439 S.W.3d 223 (Mo. banc 2014) (successfully defended); Hargis v. JLB Corp., 357 S.W.3d 574 (Mo. banc 2011) (successfully defended); Suzanne Degnen, D.M.D., P.C. v. United Bankcard, Inc., No. 4:13-cv-00567-CEJ (E.D. MO. 2013) (settled on class-wide basis); Suzanne Degnen, D.M.D., P.C. v. Entrust Cos. LLC, No. 12SL-CC04715 (St. Louis County Cir. Ct.) (settled on class-wide basis). Plaintiff's counsel have achieved Martindale-Hubbell® Peer Review Ratings™ of AV® Preeminent™.
- 8. <u>Superiority</u>: A class action is superior to other available methods for the fair and efficient adjudication of this controversy, because, *inter alia*, it is economically impracticable for members of the Class to prosecute individual actions, the Class is readily definable, prosecution as a class action will eliminate the possibility of

repetitious and redundant litigation, prosecution as a class action will eliminate the possibility of inconsistent rulings, and a class action will enable the claims to be handled in an orderly expeditious manner.

- 9. Class certification is appropriate, because prosecution of separate actions by individual class members would create a risk of inconsistent and varying adjudications as to individual members of the class, which would establish incompatible standards of conduct required of Defendants.
- 10. Class certification is appropriate, because Defendants have acted on grounds generally applicable to the Class, by sending similar faxes, and refused to act on grounds generally applicable to the Class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Class as a whole.
- 11. A class action is an appropriate and a superior method for the fair and efficient adjudication of the controversy insofar as common questions of law and/or fact predominate over any individual questions which may arise, and there would be significant savings to the Class and to Defendants in litigating common issues on a class-wide basis.
- 12. No unusual difficulties are likely to be encountered in the management of the case on a class basis.

WHEREFORE, Plaintiff requests that this Court certify this case as a class action as to the Class defined herein, appoint Plaintiff as class representative, appoint Ronald J. Eisenberg, Mary Schultz, and Robert Schultz of Schultz & Associates LLP as class counsel, stay further certification briefing and hearing on the same, and grant Plaintiff any additional relief deemed proper.

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SCHULTZ & ASSOCIATES LLP

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CERTIFICATE OF SERVICE

The above-signed certifies that this motion was filed through the eFiling system on September 10, 2015.

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IN THE 11TH JUDICIAL CIRCUIT COURT, ST. CHARLES COUNTY, MISSOURI

Judge or Division: Case Number: 1511-CC00766			
Plaintiff/Petitioner: SUZANNE DEGNEN, D.M.D., P.C. Plaintiff/Setitioner's Attorney/Address: RONALD JAY EISENBERG 640 CEPI DRIVE SUITE A VS. CHESTERFIELD, MO 63005 CHESTERFIELD, MO 63005 COURT Mature of Suit: CC Other Miscellaneous Actions Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: KOMET USA, LLC Alias: CORPORATION SERVICE CO. 1781 LAUREL ST. COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken many play to the relief demanded in this action. 9/11/2015 ST. CHARLES COUNTY Officer's or Server's Affidavit of Service Courtify that: 1. 1 an authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is 3. 1 have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition of the Defendant/Respondent. a person of the Defendant/Respondent with play of the summons and a copy of the petition of the Defendant/Respondent with a person of the Defendant/Respondent of the Defendant/Respondent with a person of the Defendant/Respondent of the Defendant/Respondent with a person of the Defendant/Respondent with the defendant play of the summons and a copy of the summons and a copy of the summons and a copy of	<u> </u>	Case Number: 1511-CC00766	
Defendant/Respondent: KOMET USA, LLC SAINT CHARLES, MO 63301 Cother Miscellaneous Actions Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: KOMET USA, LLC Alias: CORPORATION SERVICE CO. 1781 LAUREL ST. COLUMBIA, SC 29201 COULT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintifif/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015 Date Officer's or Server's Affidavit of Service I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is 3. I have served the above summons by: (check one)	Plaintiff/Petitioner: SUZANNE DEGNEN, D.M.D., P.C.	RONALD JAY EISENBERG 640 CEPI DRIVE SUITE A	
Nature of Suit: COther Miscellaneous Actions Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: KOMET USA, LLC Alias: CORPORATION SERVICE CO. 1783 LAUREL ST. COLUMBIA, SC 29201 COURT SEAL OF ST. CHARLES COUNTY Further Information: Officer's or Server's Affidavit of Service 1 certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is Officer's or Server's Affidavit of Service 1 certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is Officer's or Server's Affidavit of Service 1 certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is Officer's or Server's Affidavit of Service 1 certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. I have served the above summons and a copy of the petition to the Defendant/Respondent with delivering a copy of the summons and a copy of the petition to the Defendant/Respondent with leaving a copy of the summons and a copy of the summons and a copy of the petition to the Defendant/Respondent with leaving a copy of the summons and a copy of the s			
Summons for Personal Service Outside the State of Missouri (Except Attachment Action) The State of Missouri to: KOMET USA, LLC Alias: CORPORATION SERVICE CO. 1781 LAUREL ST. COLUMBIA, SC 29201 COURT SEAL OF Alias active of Missouri to: You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015 ST. CHARLES COUNTY Further Information: Officer's or Server's Affidavit of Service 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is Officer's or Server's Affidavit of Service 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent with leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant s/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant s/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (intel). (for service on a corporation) delivering a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a great place of the court of which affiant is an officer. (for service on a corporation) delivering a copy o			
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The State of Missouri to: KOMET USA, LLC Alias: CORPORATION SERVICE CO. 1783 LAUREL ST. COLUMBIA, SC 29201 COURT SEAL OF And to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015 ST. CHARLES COUNTY Further Information: Officer's or Server's Affidavit of Service I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is of County, (state). 3. I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. delivering a copy of the summons and a copy of the petition to the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the petition to (name) (ititle). Printed Name of Sheriff or Server Subscribed and Sworn To me before this (day) (month) (year) I am: (check one) the clerk of the court of which affiant is an officer. the judge of the court of which affiant is an officer. which has affiant served the above summons. (use for out-of-state officer) Signature and Title S	CC Other Miscellaneous Actions		(Date File Stamp)
The State of Missouri to: Alias: CORPORATION SERVICE CO. 1708 LAUREL ST. COLUMBIA, SC 20201 COURT SEAL OF and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015	Summons for Person	al Service Outside the State of Miss	ouri
CORPORATION SERVICE CO. 1783 LAUREL ST. COLUMBIA, SC 29201 COURT SEAL OF and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015 ST. CHARLES COUNTY Date Further Information: Officer's or Server's Affidavit of Service 1 certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is 3. I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. delivering a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent standy or the petition to other (describe) other (describe) other (describe) other (describe) (state), on (date) at (time). Printed Name of Sheriff or Server Subscribed and Sworn To me before this (day) (month) (year) I am: (check one) the clerk of the court of which affiant is an officer. authorized to administer oaths. (use for court-appointed server) Service Fees, If applicable Summons S (state)	(Ex	ccept Attachment Action)	
Tourist Aurist Service Co. Tourist Service Server Service Server Subscribed and Sworn To me before this court and to file your pleading to the petition to darks summons. You are summoned to appear before this court and to file your pleading to the petition, copy of which is attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. 9/11/2015 Date Clerk Further Information: Officer's or Server's Affidavit of Service I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is 1. I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition to the Defendant/Respondent is family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (name) other (describe) Served at	•		
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in	Served at		(address)
Printed Name of Sheriff or Server Subscribed and Sworn To me before this	in County,	(state), on (date) at	(time).
Subscribed and Sworn To me before this (day) (month) (year) I am: (check one)			
the judge of the court of which affiant is an officer. authorized to administer oaths in the state in which the affiant served the above summons. (use for out-of-state officer) authorized to administer oaths. (use for court-appointed server) Signature and Title Service Fees, if applicable Summons \$	Subscribed and Sworn T	o me before this (day) (mo	
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See the following page for directions to clerk and to officer making return on service of summons.

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Directions to Clerk

Personal service outside the State of Missouri is permitted only upon certain conditions set forth in Rule 54. The clerk should insert in the summons the names of only the Defendant/Respondent or Defendants/Respondents who are to be personally served by the officer to whom the summons is delivered. The summons should be signed by the clerk or deputy clerk under the seal of the court and a copy of the summons and a copy of the petition for each Defendant/Respondent should be mailed along with the original summons to the officer who is to make service. The copy of the summons may be a carbon or other copy and should be signed and sealed in the same manner as the original but it is unnecessary to certify that the copy is a true copy. The copy of the motion may be a carbon or other copy and should be securely attached to the copy of the summons but need not be certified a true copy. If the Plaintiff's/Petitioner has no attorney, the Plaintiff's/Petitioner's address and telephone number should be stated in the appropriate square on the summons. This form is not for use in attachment actions. (See Rule 54.06, 54.07 and 54.14)

Directions to Officer Making Return on Service of Summons

A copy of the summons and a copy of the motion must be served on each Defendant/Respondent. If any Defendant/Respondent refuses to receive the copy of the summons and motion when offered, the return shall be prepared accordingly so as to show the offer of the officer to deliver the summons and motion and the Defendant's/Respondent's refusal to receive the same.

Service shall be made: (1) On Individual. On an individual, including an infant or incompetent person not having a legally appointed guardian, by delivering a copy of the summons and motion to the individual personally or by leaving a copy of the summons and motion at the individual's dwelling house or usual place of abode with some person of the family over 15 years of age, or by delivering a copy of the summons and petition to an agent authorized by appointment or required by law to receive service of process; (2) On Guardian. On an infant or incompetent person who has a legally appointed guardian, by delivering a copy of the summons and motion to the guardian personally; (3) On Corporation, Partnership or Other Unincorporated Association. On a corporation, partnership or unincorporated association, by delivering a copy of the summons and motion to an officer, partner, or managing or general agent, or by leaving the copies at any business office of the Defendant/Respondent with the person having charge thereof or by delivering copies to its registered agent or to any other agent authorized by appointment or required by law to receive service of process; (4) On Public or Quasi-Public Corporation or Body. Upon a public, municipal, governmental or quasi-public corporation or body in the case of a county, to the mayor or city clerk or city attorney in the case of a city, to the chief executive officer in the case of any public, municipal, governmental, or quasi-public corporation or body or to any person otherwise lawfully so designated.

Service may be made by an officer or deputy authorized by law to serve process in civil actions within the state or territory where such service is made.

Service may be made in any state or territory of the United States. If served in a territory, substitute the word "territory" for the word "state."

The office making the service must swear an affidavit before the clerk, deputy clerk, or judge of the court of which the person is an officer or other person authorized to administer oaths. This affidavit must state the time, place, and manner of service, the official character of the affiant, and the affiant's authority to serve process in civil actions within the state or territory where service is made.

Service must not be made less than ten days nor more than 30 days from the date the Defendant/Respondent is to appear in court. The return should be made promptly and in any event so that it will reach the Missouri Court within 30 days after service.



IN THE 11TH JUDICIAL CIRCUIT COURT, ST. CHARLES COUNTY, MISSOURI

Propertitioner's Attorney/Address: D JAY EISENBERG PI DRIVE SUITE A ERFIELD, MO 63005 ddress: nd STREET CHARLES, MO 63301 (Date File Stamp) vice Outside the State of Missouri tachment Action) one this court and to file your pleading to the petition, copy of which is another, upon the attorney for the Plaintiff/Petitioner at the above diress of within 10 upon the attorney for the Plaintiff/Petitioner at the above diress of within 10				
D JAY EISENBERG PI DRIVE SUITE A ERFIELD, MO 63005 ddress: and STREET CHARLES, MO 63301 (Date File Stamp) vice Outside the State of Missouri tachment Action) ore this court and to file your pleading to the petition, copy of which is anothed, the attempt for the Plaintiff etitioner at the above differss of within 10				
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ver's Affidavit of Service				
I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. 2. My official title is				
KENNETH COLEMAN Notory Public, South Carolina My Commission Expires July 15, 2024 ark and to officer making return on service of summens.				

SEP 2 1 2015 08-917

1 of 2 (1511-CC00766)

Rules 54.06, 54.07, 54.14, 54.20; 506.500, 506.510 RSMo

SEP 22 2015



Judge or Division:

IN THE 11TH JUDICIAL CIRCUIT COURT, ST. CHARLES COUNTY, MISSOURI

Case Number: 1511-CC00766

ED HOUSE			••••••
Plaintiff/Petitioner: SUZANNE DEGNEN, D.M.I)., P.C	Plaintiff's/Petitioner's Attorney/Address: RONALD JAY EISENBERG 640 CEPI DRIVE SUITE A CHESTERFIELD, MO 63005	
Defendant/Respondent: KOMET USA, LLC Nature of Suit:		Court Address: 300 N 2nd STREET SAINT CHARLES, MO 63301	
Name of Suit: CC Other Miscellaneous Act	one.		(Date File Stamp)
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Sun		cept Attachment Action)	
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1 of 2 (1511-CC00766)

Rules 54.06, 54.07, 54.14, 54.20; 506.500, 506.510 RSMo